

Lockheed Martin Aeronautics Company (LMAC) **Marietta, Georgia**

Since 1997, Thinkpath has been providing technical documentation solutions to Lockheed Martin.

Background

In 1997, Lockheed Martin determined that many of their existing “paper-based” technical documents required conversion into a SGML tagged electronic format. Lockheed requested Thinkpath to provide the following services:

- ✓ SGML tagging
- ✓ Editing
- ✓ Technical Writing
- ✓ Technical Illustrations
- ✓ Incorporation engineering change notices (ECN)

Due to Lockheed’s hardware / software requirements, Lockheed requested Thinkpath’s to provide an on-site tech pubs team at Lockheed’s Marietta, Ga. Facility. Lockheed required Thinkpath to be 100% responsible for the management of their production team. (i.e. Responsible for work distribution, quality control, efficiencies...)

Thinkpath’s Solution

Thinkpath assembled a team of 10 technical publications specialist to provide technical writing services for the United States Air Force (USAF) C-5 and C-130 aircraft. Thinkpath utilizes their award winning management system to insure on-time, error free delivery. (Thinkpath follows their proven “in-house” ISO certified management process.)

Currently, Thinkpath is involved with the modifications of the following manuals:

- ✓ Flight Manuals (FMs)
- ✓ Aircraft Service and Maintenance Manuals (AMMs)
- ✓ Job Guides (JGs)
- ✓ Fault Isolation Diagrams (FIDs)
- ✓ Illustrated Parts Catalogs (IPCs)
- ✓ Component Manuals

Benefits

By utilizing Thinkpath’s technical publication services, Lockheed Martin has been able to reduce their technical documentation costs as well as respond to their customer’s request for electronic copies of the aforementioned manuals.

